

## Apprenticeship HEALTHCARE SUPPORT WORKER Level 2

### Why study this course?

Do you want to work in a health care support role or already work in a health care support role?

Is there a requirement for you to have a qualification in your organisation?

Do you want to add value through a highly skilled workforce, creating efficiencies in service delivery and implementation?

Do you currently have a role that would allow you to develop the skills and knowledge within this qualification?

### Who is the course aimed at?

This apprenticeship is aimed at employees in roles which include: health care assistant/support worker, personal assistant, adult care worker

### What will you study

Examples of mandatory units covered include:

- ▶ *Communication in care settings*
- ▶ *Effective handling of information in care settings*
- ▶ *Duty of care in care settings*
- ▶ *Principles of infection prevention control*

Students will also cover optional units in a variety of specialist areas.

### Knowledge and skills you will develop

- ▶ *Assist registered practitioners*
- ▶ *Provide high quality, compassionate healthcare*
- ▶ *Demonstrate best practice*
- ▶ *Follow the principles for equality, diversity and inclusion*
- ▶ *Safeguard and protect adults and children*
- ▶ *Risk assessment and hazard recognition*
- ▶ *Efficient and correct use of resources, equipment and materials*
- ▶ *Act as a role model and be able to guide and supervise less experienced staff members*

### Behaviours you will develop

- ▶ *Collaboration*
- ▶ *Considerate of user needs*
- ▶ *Customer focused*
- ▶ *Duty of care*
- ▶ *Effective communication*
- ▶ *Flexible*
- ▶ *Methodical*
- ▶ *Self development*

### Entry requirements

Learners should be at least 16 years old. An initial assessment of English and Maths will be carried out prior to enrolment

### How long will it last?

Typical duration: 18 months

### How will it be delivered?

You will attend college taught sessions one day a week, the competency requirements will largely be delivered within the workplace environment, via regular assessor visit

### How will it be assessed?

A college workplace assessor will visit you within your workplace to carry out observations on your skills and check that learning is being implemented.

The Standard will be assessed through End Point Assessment once the apprentice, employer and assessor have agreed that the apprentice is EPA Gateway ready.

### Qualification gained

- ▶ *Level 2 Diploma in Care*
- ▶ *Care Certificate*
- ▶ *Level 1 and 2 Functional Skills in Maths and English if appropriate*

### Progression to further study

Successful apprentices can progress, if opportunity allows, onto:

- ▶ *Level 3 Senior Healthcare Support Worker or a related Level 3 vocational qualification*

### Further details

- ▶ *Further details on this standard can be found online at: [www.instituteforapprenticeships.org](http://www.instituteforapprenticeships.org)*

### Who to contact

- ▶ *For more information please contact our Workforce Development Team on 01704 392874*